SERVICE CONTRACT

For School Transportation Services

This Service Contract (the "Contract") is entered into on this ___ day of _____, 2025, by and between:

RideNow Trans. Corp., a company duly organized and existing under the laws of the Republic of the Philippines, with principal office at **ZONE IV CALLE SOCORRO BARANAGAY MERCEDES, ZAMBOANGA CITY**, represented by its authorized representative**, LEMUEL IAN B. CUA**, hereinafter referred to as the "Service Provider" or "**RideNow**";

- and -

[Parent/Guardian's Full Name], of legal age, Filipino, residing at [Insert Address], and acting as the parent/legal guardian of [Student's Full Name], hereinafter referred to as the "Client"; Collectively referred to as the "Parties."

1. PURPOSE OF THE CONTRACT

This contract outlines the terms and conditions under which **RideNow** shall provide smart school shuttle transportation services to the Client's child, ensuring a safe, reliable, and monitored travel experience to and from school.

RideNow is the exclusive shuttle service provider of **Ateneo de Zamboanga University (AdZU)** for home-to-school and school-to-home transportation.

2. SCOPE OF SERVICES

RideNow agrees to:

- Provide transportation services for the Client's child between home and school on regular school days;

- Employ qualified drivers and shuttle stewards who have undergone safety training and mandatory alcohol testing before each trip;

- Conduct daily vehicle inspections and enforce safety policies, including proper boarding procedures, seatbelt use, and disembarkation protocols;

- Use the RideCard system for attendance monitoring, triggering automated SMS notifications to parents at pick-up and drop-off points;

- Operate on pre-approved and optimized shuttle routes and schedules, including strict observance of designated pick-up and drop-off times.

3. OBLIGATIONS OF THE CLIENT

The **Client** agrees to:

- Complete the registration process through the **RideNow** portal and attend required orientation sessions;

- Pay the required subscription fee on a prepaid basis, in accordance with the chosen payment schedule (monthly, quarterly, or annually);

- Pay a one-month security deposit upon registration;

- Ensure monthly payments are made on or before the 15th of each month, if under the monthly plan;

- Ensure that the student is ready and present at the designated pick-up point at least five (5) minutes before the scheduled time;

- Understand that the shuttle will wait a maximum of two (2) minutes at the stop and shall proceed if the student is not present, with no refund for the missed trip;

- Educate the student on shuttle rules and reinforce safe, respectful behavior during transit;

- Report any concerns or issues regarding the service through **RideNow's** official communication platforms.

4. PAYMENT TERMS

The total shuttle service fee shall be ₱[Insert Amount], payable on a prepaid basis; Clients may select from the following payment options:

- Monthly – due on or before the 15th of each month;

- Quarterly – due on or before the 15th of the first month of each quarter;

- Annually – due in full before the start of the service period;

A one-month security deposit is required upon registration:

- This deposit may be applied as the final month's payment for the school year, provided that the Client's account is in good standing;

- All payments must be made through the RideNow portal or approved payment centers;

- A 2% interest per month shall be charged on any outstanding balance not paid within five (5) calendar days after the due date;

- Service activation or renewal is subject to payment confirmation;

- Failure to pay on or before the due date may result in suspension or termination of service as outlined in Section 5.

5. TERMINATION OF SERVICES

This is a lock-in contract for one (1) full school year. Early termination by the Client shall not entitle the Client to any refund or release from payment obligations, except under exceptional circumstances subject to RideNow's discretion.

This contract may otherwise be terminated:

- By either party, with seven (7) days written notice for valid cause, such as permanent relocation;

- Immediately by **RideNow**, in the event of:

  o Non-payment of fees as per the agreed schedule, including any accrued interest;

  o Repeated misconduct by the student despite written warnings;

- - Any behavior posing a risk to the safety, security, or welfare of passengers and staff.
- If terminated due to non-payment, the Client shall remain liable for all unpaid dues, including any accrued interest, and forfeiture of the security deposit may apply in accordance with **RideNow**'s official refund policy.

6. LIMITATION OF LIABILITY

RideNow shall not be held liable for:

- Delays or non-operation due to force majeure events (e.g., inclement weather, traffic congestion, floods, strikes, road closures);
- Student absences or missed pick-ups when the student is not present at the pick-up point within the allowed wait time;
- Incidents occurring outside the official boarding/disembarkation areas or outside school service hours.

7. DATA PRIVACY

The Client consents to the collection, processing, and storage of student data—including name, pick-up/drop-off location, and attendance logs—exclusively for service delivery purposes. **RideNow** affirms its compliance with the Data Privacy Act of 2012 and ensures all data is kept confidential and secure.

8. DISPUTE RESOLUTION

In case of any conflict arising from the interpretation or implementation of this contract, the Parties agree to resolve the matter amicably through direct discussion. If unresolved, the issue may be referred to mediation with the school administration or relevant authorities.

9. EFFECTIVITY

This contract shall be effective from [Insert Start Date] to [Insert End Date], covering one

(1) full school year, unless terminated earlier as provided in Section 5.

IN WITNESS WHEREOF, the parties have hereunto signed this Agreement on the date

first above written.

FOR RIDENOW TRANSPORTATION CORPORATION

LEMUEL IAN B. CUA
Authorized Representative

FOR THE CLIENT

[NAME OF PARENT/LEGAL GUARDIAN]

WITNESS   WITNESS

                                           ROSELYN A. CABAN
                                           Co-Founder, RideNow Transpo Corp.

ACKNOWLEDGEMENT

Republic of the Philippines
City of Zamboanga . . .) s.s.

BEFORE ME, this _____ at Zamboanga City, personally
appeared, LEMUEL IAN B. CUA and PARENT/GUARDIAN with their VALID IDs,
personally known to me and to me known to be the same person who executed the
foregoing service contract and they acknowledged to me that the same is their free act
and deed.

      WITNESS MY HAND AND SEAL.
Doc No.;
Page No.;
Book No.;
Series of 2025.
DSR Paid: _____